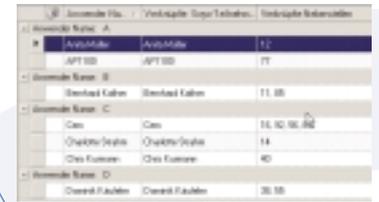# AMBiLOG

**The professional Analysis
and Call Accounting tool for your PBX**

Modern Computer-based PBX provide you with a wealth of valuable Data – though hidden in endless columns of numbers.

ambiLOG is a flexible and convenient tool to make use of these informations.

■ Which departments generate the highest costs?
■ How many calls fail because of busy lines?
■ To which extensions are the most calls internally transferred?
■ Are there any bottlenecks in your PBX?
■ When exactly are the peak hours?
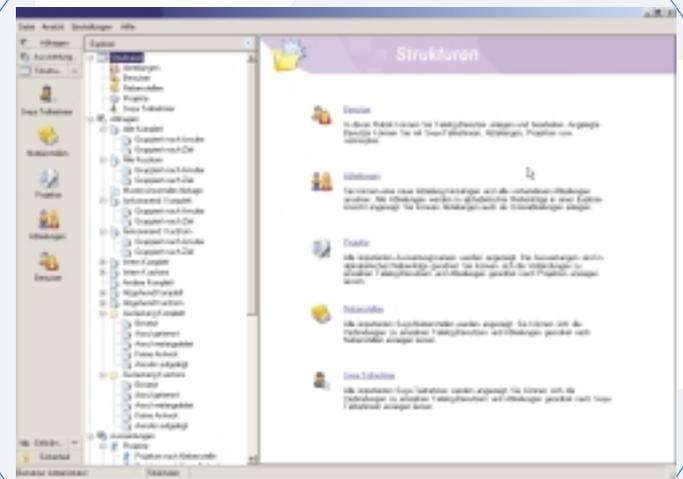■ Should you change your telephone company to get cheaper calls abroad?

After a few mouse-clicks ambiLOG gives you the answers to these and many more questions.

The clear and well-organized user interface makes ambiLOG easy to use even for beginners.

You may work with ambiLOG on a computer in your local network as well as over the internet using ambiLOG Web or you simply let do ambiLOG the work and get automatically reports by e-mail.

AmbiLOG is designed to work seamlessly together with Swyx-PBX: Once configured ambiLOG gets automatically Swyx CDR files from the Server.

Features of ambiLOG

The standard version runs on any Windows PC or Server. There is an optional Web-client called «ambiLOG Web» which lets you use all ambiLOG features over the internet.

Custom-made for your business

ambiLOG offers all features to simulate the structures of your company such as departments, project groups or employees. You may as well import users from your Swyx PBX and link them to extensions and user information created in ambiLOG

Overview

Queries are one of ambiLOG's most powerful features. They are the easy-to-use tool to sort and filter huge files with call data. You just need to drag and drop the search criteria in the order you need to get instantly a structured overview of all the data.

ambiLOG provides you out of the box with a set of all necessary queries. If necessary the powerful Query-Editor helps you to customize them or to generate new ones.

Cost control

Another powerful feature of ambiLOG are reports. See at a glance which users, projects, departments or extensions have generated the highest costs and how much time they spent phoning. You may choose if you just want a concise overview over the 10 highest costs or a detailed report with all connections. Reports may be generated as texts or as graphics.

Fully automated

Once configured ambiLOG works fully automatic if you want it to. By setting up schedules you can order ambiLOG to get the most recent data from the Swyx-server or to send you a report by e-mail.

Access worldwide

ambiLOG Web is the ideal companion to ambiLOG. This Web client lets you use ambiLOG's powerful features everywhere in the world where you have access to the internet. The elegant Web interface lets you work as if you were logged-in to your local network.

Features of ambiLOG

- **User-friendly graphical interface with shortcuts, Explorer and main window**
- **Manual or automatically scheduled import of CDR data (hourly, daily, weekly or monthly)**
- **Scalable user access rights**
- **Password protection**
- **Anonymous caller numbers for privacy purposes**
- **MSDE database integrated**
- **Alternatively MySQL, SQL or Oracle databases are supported (database licenses must be bought separately)**
- **Access to multiple databases**
- **Automatic import of users and extensions**
- **Powerful administration and configuration features for users, extensions, departments and projects.**
- **Phone book with automatic number recognition**
- **Reports of multiple sites**
- **Reports of incoming, outgoing and internal calls**
- **Clearly arranged total reports**
- **Graphical reports**
- **Compose your individual queries by drag and drop with query reports**
- **View and print graphic or text reports**
- **Send reports by e-mail**
- **Generate your own reports**
- **Export reports as PDF, Word, Excel or RTF files**
- **Traffic evaluation by callers, users, extensions or PSTN trunks**
- **Tariff manager**
- **Multilingual (languages may be switched without restart)**
- **Network ready**

Features of ambiLOG Web

- **Additional Web-based module for ambiLOG**
- **Easy to use with your Web browser**
- **Automatic synchronization with ambiLOG**
- **Additional Web browser interfaces available**
- **Password protection**
- **Multilingual**
- **All reports from ambiLOG available**
- **Supports Linux, Unix and Windows platform**

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